

# Draft Riverland Disability Access and Inclusion Plan 2026-2030



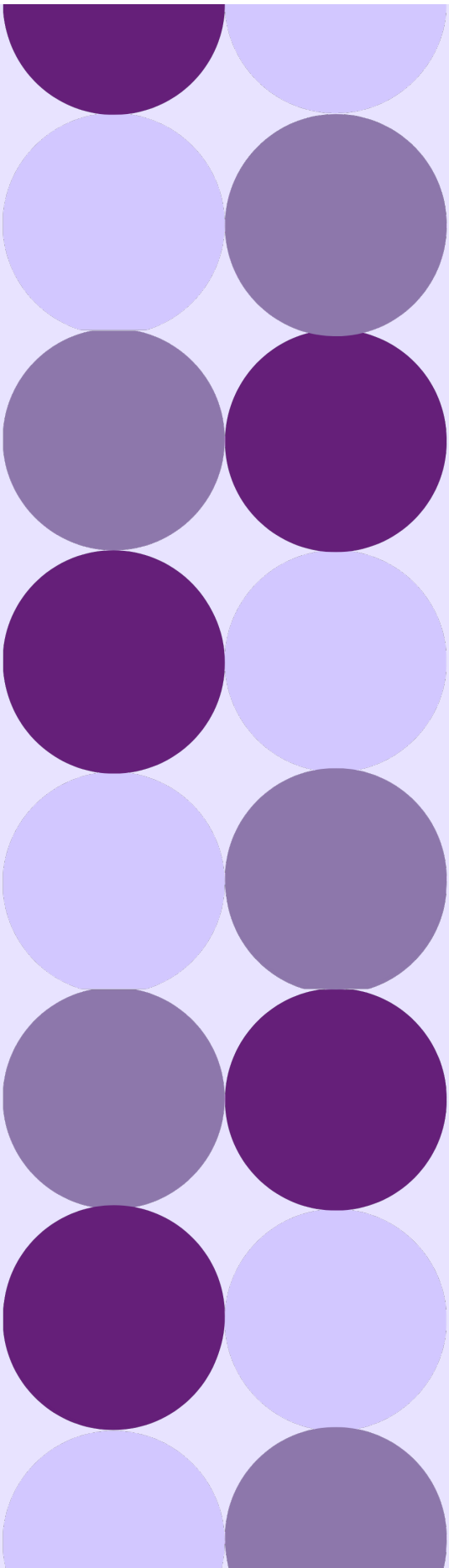
District Council of  
**Loxton  
Waikerie**



**Renmark Paringa  
Council**

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## ACKNOWLEDGMENT OF COUNTRY

Riverland Councils acknowledge the First Peoples of the River Murray and Mallee Region as the Traditional Owners of the lands and waters of the River Murray and Mallee region.

We pay our respects to Elders past and present, and recognise their continuing connection to land, waters, culture and community.

We acknowledge the enduring strength and resilience of Aboriginal people and their ongoing contribution to the cultural life of the Riverland.

Riverland Councils are committed to working in partnership with Aboriginal communities to support inclusive, respectful and accessible communities for all.

# PURPOSE OF THE PLAN

This Disability Access and Inclusion Plan outlines how Riverland Councils will work to improve access and inclusion for people with disability across the region.

It provides a clear and practical framework to guide planning, service delivery and decision-making over the next four years.

# MESSAGE FROM THE MAYORS

The Berri Barmera, Loxton Waikerie and Renmark Paringa Councils Disability Access and Inclusion Plan 2026-2030 reflects a shared commitment to building a more inclusive and accessible Riverland for everyone.

Across our region, we recognise that people living with disability bring valuable perspectives, skills and contributions to our communities. It is our responsibility to ensure that barriers - whether physical, social or systemic - are identified and addressed so that all people can participate fully in community life.

This Plan has been developed through meaningful engagement with our community and partners. It represents not just a compliance requirement, but a genuine commitment to listening, learning and taking action. By working together across council boundaries, we are able to take a more coordinated and impactful approach to inclusion in the Riverland.

The actions outlined in this Plan will guide our efforts over the next four years, supporting improved access to services, facilities, information and opportunities. Importantly, it also reflects our intent to embed inclusion into everything we do - ensuring it becomes part of our culture, decision-making and service delivery.

We acknowledge that this work is ongoing. Creating inclusive communities requires continuous reflection, collaboration and improvement. We look forward to working alongside our community to deliver on this Plan and to ensure the Riverland is a place where everyone feels valued, included and able to participate.



**Mayor Ella Winnall**  
**Berri Barmera Council**



**Mayor Trevor Norton**  
**District Council of Loxton**  
**Waikerie**



**Mayor Peter Hunter**  
**Renmark Paringa Council**

# OUR COMMUNITY

## WHO WE ARE AND THE COMMUNITY WE SERVE

The Riverland region comprises the local government areas of Berri Barmera, Loxton Waikerie and Renmark Paringa, with a combined population of approximately 32,000 people. While each Council has its own identity, the region is connected through shared communities, services and industries, and a collective commitment to inclusion and accessibility.

Understanding our community profile is critical to ensuring that services, infrastructure and engagement approaches are inclusive and responsive to the needs of all people, particularly those living with disability.

The Riverland has experienced relatively stable population levels over time, with modest fluctuations across the three council areas. While growth has been limited compared to other regions, the Riverland continues to support a diverse and evolving community.

A defining characteristic of the region is its ageing population. Median ages across all three council areas are higher than the South Australian average, reflecting a growing proportion of older residents. This has important implications for accessibility, mobility, service delivery and the design of public spaces, as well as increasing demand for inclusive and age-friendly communities.

Household composition across the Riverland indicates a significant proportion of lone person households, alongside couples without children. This highlights the importance of fostering social connection, reducing isolation and ensuring that community spaces, programs and services are inclusive and accessible to all.

The Riverland economy is strongly influenced by primary industries, particularly agriculture,

along with healthcare, social assistance and retail. These industries shape local employment patterns and influence how people access services, transport and community life.

Education and income levels across the region are generally lower than state and national averages. These factors can create additional barriers to accessing information, services and opportunities, particularly for people living with disability. This reinforces the importance of clear communication, inclusive service design and equitable access to community resources.

From a Disability Access and Inclusion perspective, the Riverland includes a significant cohort of people who may experience barriers to participation due to disability, long-term health conditions or ageing. National Census data confirms that a proportion of the population requires assistance with core activities such as self-care, mobility or communication. In addition, many people live with long-term health conditions that may impact how they access services, spaces and information, including conditions that are not always visible.

The Riverland is also home to a higher proportion of Aboriginal and/or Torres Strait Islander people than the South Australian average. It is recognised that Aboriginal people experience higher rates of disability and may face additional barriers to accessing services. This highlights the importance of culturally appropriate, inclusive and community-informed approaches.

Together, these characteristics reinforce the need for a coordinated and inclusive approach across the region. The Riverland Disability Access and Inclusion Plan acknowledges that accessibility is not one-size-fits-all and requires ongoing collaboration, continuous improvement and a commitment to removing barriers so that all people can participate fully in community life.

## OUR COMMUNITY AT A GLANCE

**10,741**

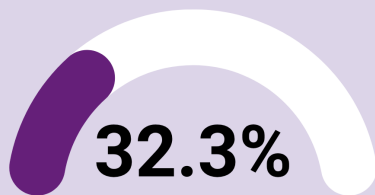
**Berri Barmera  
residents**

**11,921**

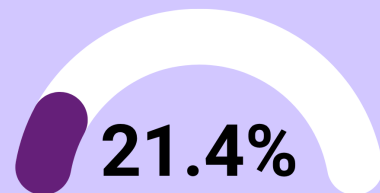
**Loxton Waikerie  
residents**

**10,007**

**Renmark Paringa  
residents**



**of residents were aged 60  
plus in 2021 - significantly  
older profile than SA overall**



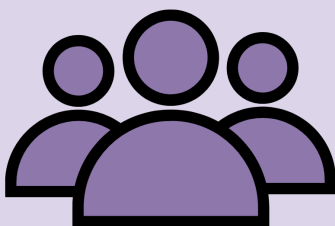
**reported at least  
one long-term  
health condition**

**7.9%**

**of residents reported  
needing assistance  
with core activities**

**1170**

**Aboriginal and/or Torres  
Strait Islander residents**



**Indigenous Australians are 1.9  
times more likely to have a  
disability than non-Indigenous  
Australians**

# WHAT COUNCILS DO

Riverland Councils deliver essential services, maintain public infrastructure and plan for the future of the region in line with the Local Government Act 1999. Our role is to support safe, inclusive and sustainable communities for people who live, work and visit the Riverland.

We respond to community needs, represent local interests and make decisions that improve quality of life across our towns and surrounding areas. We also recognise our responsibility to ensure that services, facilities and public spaces are accessible and inclusive for people with disability.

There is a growing and sustained commitment to disability access and inclusion across Australia. While past approaches have not always achieved the intended outcomes, councils continue to learn, adapt and improve. Within available resources, access and inclusion are increasingly being embedded into planning, service delivery and decision-making processes.

Riverland Councils are working collaboratively to strengthen this approach by sharing knowledge, resources and tools to deliver more consistent outcomes across the region. This includes building capability within our organisations through disability awareness training for staff and elected members, and working in partnership with people with disability, carers and the disability sector to better understand lived experience and identify practical ways to remove barriers.

We also acknowledge that some existing buildings, programs, systems and practices require improvement. These have been identified as priority areas and will be addressed through a staged and realistic approach over time.



## ROADS AND FOOTPATHS

Maintaining local roads, footpaths, parks and playgrounds



## WASTE AND RECYCLING

Collecting waste and recycling and keeping towns clean



## COMMUNITY FACILITIES

Providing libraries, community centres, sporting facilities and event venues



## COMMUNITY SUPPORT

Supporting programs for families, young people, seniors, and people with disability



## ECONOMIC GROWTH

Planning for housing, businesses and future growth



## ENVIRONMENT

Protecting local environments, including the River Murray and public spaces



## COMMUNITY ADVOCACY

Representing community priorities to State and Federal Government

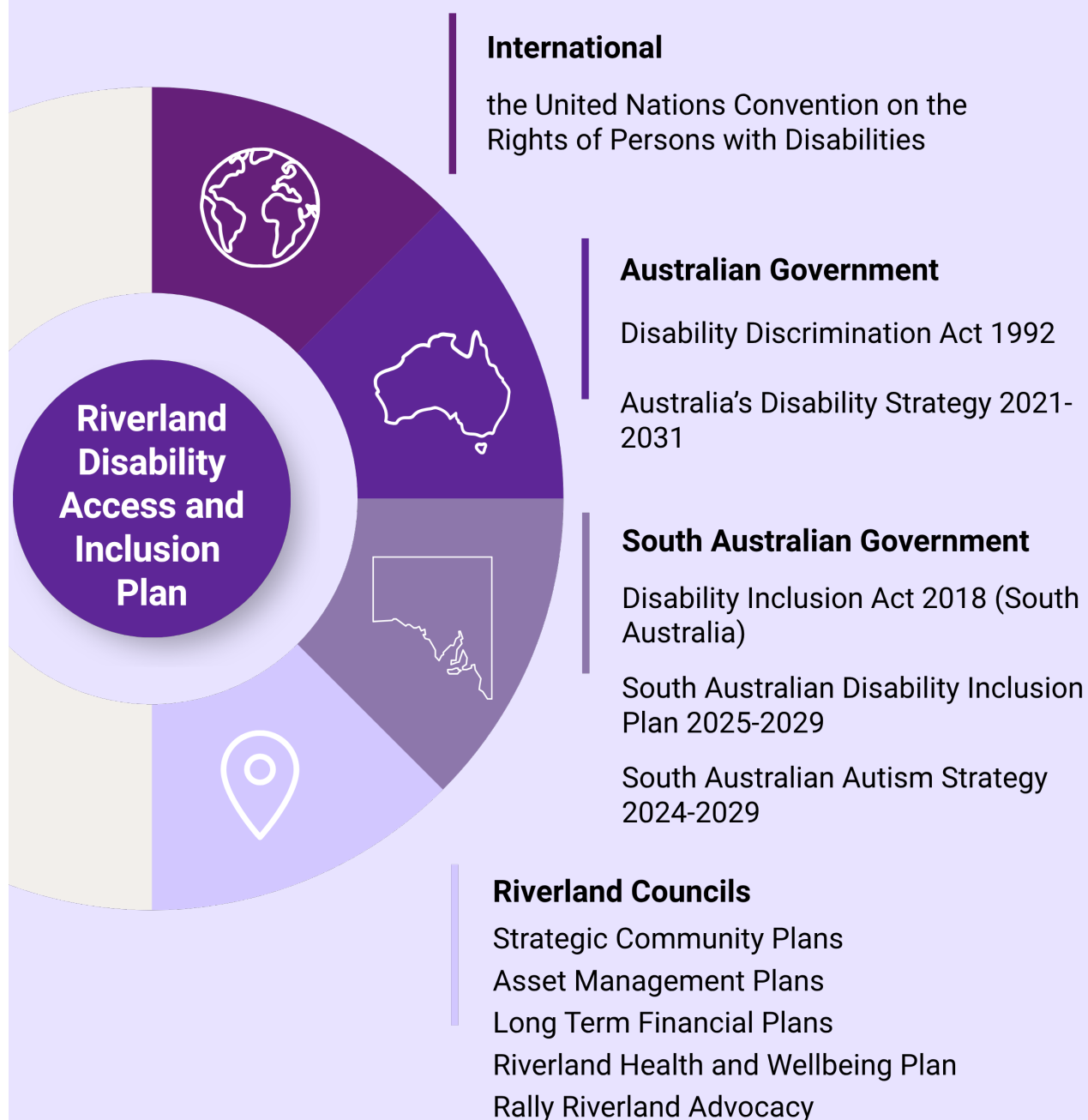
# STRATEGIC CONTEXT

This Disability Access and Inclusion Plan sits within a broader legislative and strategic framework that guides how councils plan, design and deliver services, facilities and infrastructure.

To ensure that inclusion is embedded across all areas of council business The Riverland

Disability Access and Inclusion Plan 2026-2030 is closely linked to each Council's core planning documents.

This ensures that disability access and inclusion are considered as part of everyday decision-making and supports a consistent and coordinated approach across Riverland Councils.



# WHY A JOINT PLAN?

## WHY ARE THE COUNCILS WORKING TOGETHER

People across the Riverland regularly access services, facilities and events across council boundaries.

A consistent, region-wide approach helps reduce barriers and makes it easier for people with

disability to participate in community life.

By working together, the three councils can align standards, share resources and deliver more coordinated and effective improvements across the region.

# CONSULTATION

## HOW THE PLAN WAS FORMED

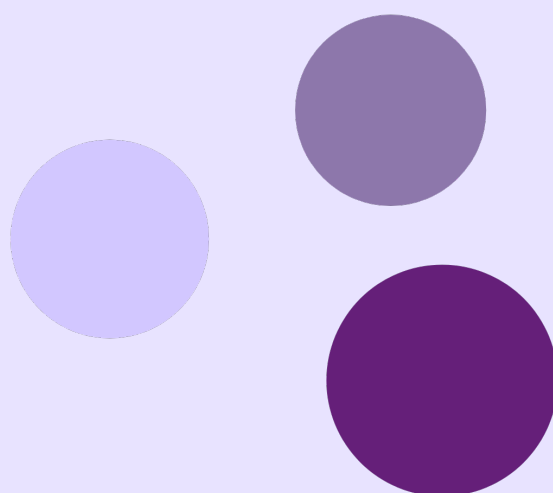
This Disability Access and Inclusion Plan aligns with the South Australian Disability Inclusion Plan 2025-2029, which was informed by extensive statewide consultation.

To ensure this Plan reflects local experiences and priorities, targeted consultation was undertaken across the Riverland.

## WHO WE SPOKE WITH AND HOW

Facilitated engagement activities were undertaken, including eight face-to-face workshops, a dedicated Our Voice SA workshop and an online/hardcopy survey open for 28 days.

In total, 54 staff and elected members and 45 community members participated in workshops, with over 50 survey responses received.



# WHAT WE HEARD

## KEY THEMES FROM CONSULTATION

The following themes reflect the key priorities and lived experiences shared through consultation. These insights directly inform the priorities and actions outlined in this Plan.



### INCLUSIVE ENVIRONMENTS AND EVENTS

#### MOBILITY & PATH NETWORKS

People reported steep/uneven ramps and curb cuts, missing or disconnected paths, tree-root damage, and cars on footpaths. Riverfront/park venues and grassed event sites are hard for wheelchairs and walkers, especially after rain; temporary rubber/mat pathways were strongly supported.

#### PARKING & TOILETS

Too few accessible bays, poor bay placement/clearance, and insufficient accessible toilets (including lack of sanitary bins for continence needs). Support for Changing Places and accessible

changerooms/hoists at key facilities.

#### OLDER VENUES & WAYFINDING

Town halls and some recreation facilities need step-free access, handrails, connected footpaths and clear access guides (digital and printed) showing entrances, parking and quiet areas.

#### SENSORY INCLUSION

People asked for quiet spaces, better audio/captioning, and sensory-friendly times; visibility/education about why these supports matter is needed.



### ATTITUDES, INFORMATION & INVOLVEMENT

#### ATTITUDES

Experiences ranged from supportive to stigmatising. People want real participation (not tokenism), lived-experience voices in decisions, and community education about invisible disabilities. Staff asked for practical disability awareness training.

#### INFORMATION ACCESS

No single channel reaches everyone. Participants want multi-channel

communications (web, social, radio, printed flyers/noticeboards), consistent Easy Read summaries, and recorded or captioned meeting content. A welcome pack for new residents was suggested.

#### DECISION-MAKING

Interest in an advisory group or project-based co-design, earlier involvement on playgrounds/streetscapes, better feedback loops, and more face-to-face pop-ups in libraries/shops.



## EDUCATION, EMPLOYMENT & VOLUNTEERING

### BARRIERS TO WORK

Recruitment processes (online-only ads, unnecessary criteria like blanket licence/medical requirements) and inaccessible workplaces deter applicants. People want clearer adjustments, inclusive job ads and pathways (work

experience and traineeships).

### VOLUNTEERING

Demand is high, but pathways are unclear and follow-up inconsistent. People asked for a public register of roles, on-the-job support, and recognition of inclusive hosts.



## PERSONAL & COMMUNITY SUPPORT, HEALTH & WELLBEING

### FINDING SUPPORTS

Information is fragmented; participants want a central, Riverland-wide listing of services (including non-NDIS), plus service expos and council connector roles. Transport between towns is a constraint.

### BELONGING & LOW-COST OPTIONS

People value connection, inclusive clubs and gardens, communication boards in parks, and sensory-friendly spaces. Printed information remains important to our community.



## SAFETY, RIGHTS & EMERGENCIES

### EMERGENCY READINESS

People want clear, local, plain language updates (not just online), Easy Read emergency info, and post event feedback

to improve future responses.

### FEELING SAFE

Most respondents feel safe, but asked for better lighting and safer footpaths.

# OUR JOURNEY SO FAR

## PROGRESS TO DATE

Over the life of the previous Disability Access and Inclusion Plans, Riverland Councils have progressively implemented practical actions to improve access and inclusion across the region.

This work reflects a growing commitment to creating more inclusive places, services and opportunities, while recognising that there is more to do. Each council has contributed in ways that respond to local priorities and community needs, with a continued focus on reducing barriers and improving participation for people with disability.

### IN BERRI BARMERA

- Sensory friendly programs supported (Bonney Theatre and Santa's Cave) and sensory areas established at council-led events such as the Twilight Fiesta.
- Support for Thrive Café (employment skill development) to get established, and venue access for several support groups and network meetings.
- Supported establishment of the Riverland Disability Sports Academy.
- Adoption of an access and inclusion event checklist for Council and community events.
- Designs and investigation for future accessible facility improvements have been completed (Berri Pool, Barwell Avenue and Town Hall lift)
- Accessible parking audit completed; 51 accessible bays across townships.
- 12 priority pram ramps/footpaths upgraded.
- Website accessibility improvements undertaken

### IN LOXTON WAIKERIE

- Improved accessibility of community facilities and public spaces through targeted upgrades
- Delivered inclusive community programs and events
- Supported establishment of the Riverland

Disability Sports Academy.

- Adoption of an Access & Inclusion event checklist for Council and Community Events.
- Supported local groups and initiatives that promote participation for people with disability
- Continued improvements to footpaths, ramps and public infrastructure
- Strengthened consideration of access and inclusion in planning and service delivery

### IN RENMARK PARINGA

- Delivered improvements to accessible infrastructure, including footpaths, public spaces and community facilities
- Supported inclusive community programs, events and partnerships
- Supported establishment of the Riverland Disability Sports Academy.
- Adoption of an Access & Inclusion event checklist for Council and Community Events.
- Improved access to information and services through communication and engagement initiatives
- Progressed accessibility considerations within planning and capital works programs
- Worked with community and regional partners to strengthen inclusive outcome

# WHAT WE WILL DO

## OUR PRIORITIES FOR ACTION

The following priority areas outline the key actions Riverland Councils will focus on over the life of this Plan. These actions provide a clear and practical roadmap for improving access and inclusion across the region and will be delivered in a staged and sustainable way.

Detailed actions, measures and responsibilities are provided in Attachment One: Disability Access and Inclusion Plan Action Table (page 19).

## 1. MAKE COUNCIL EVENTS MORE ACCESSIBLE

We will work with event organisers to implement an Accessible Events Program so events are easier to plan, attend, and enjoy.

How this will be done:

- Assist community event organisers to improve their use of the Accessible Events Checklist during the permit approval process
- Make accessibility a standard requirement for Council-run and supported events
- Provide access guides for larger Council events
- Share accessibility equipment for community events
- Encourage affordable access, such as recognition of the Companion Card

## 2. IMPROVE ACCESS TO COUNCIL BUILDINGS AND PUBLIC SPACES

We will embed accessibility improvements into existing Council's Asset Management Plans to ensure accessibility is considered part of normal renewal, upgrade and replacement works. This approach ensures improvements are planned, prioritised, funded and delivered through Council's established processes over time rather than through standalone initiatives.

Accessibility will be addressed through Council's current systems and programs by:

- Review priority buildings and open spaces for accessibility as part of routine asset condition and performance assessments
- Identifying and prioritising accessibility improvements within existing Asset Management Plans and renewals programs
- Plan and budget for

improvements, where possible through annual capital works programs

- Improve playgrounds, pathways, car parks, and public toilets, where possible
- As part of this approach, Council will consider and play for accessibility improvements at key locations when refurbishments, renewal, or upgrade works are undertaken, including:

### **In Berri Barmera Council**

- Barwell Avenue footpath
- Berri Pool Entrance and changing facilities
- Town Hall accessibility
- Barmera Markets Event Site

### **In the District Council of Loxton Waikerie**

- Ramco, Paisley and Waikerie river to shore accessibility improvements
- New Loxton Public Toilet upgrade including an Adult

changing places facility

- Support the upgrade of the Waikerie Wetland Parkrun and Hart Lagoon Trails

Support the upgrade of accessible sealed footpaths, including:

- > Pine Avenue linking the Loxton Swimming Pool, Precinct and Woodleigh Children Care Centre
- > Smith Drive linking Waikerie Lutheran School, Waikerie Sporting Precinct/Pool and Waikerie High School
- > Ramco Road linking Ramco Primary School and Sporting facilities
- > Linking Ramco Primary School to the Waikerie township

### **In Renmark Paringa Council**

- Alan Coulter Recreation Centre
- Jarrett Memorial Gardens Playground
- Extension of James Avenue footpath
- Renmark to Paringa shared use path

### 3. MAKE COMMUNITY ENGAGEMENT MORE INCLUSIVE

We will ensure people with disability can easily take part in consultations by embedding inclusive practices into our Community Engagement Frameworks.

How this will be done:

- Offer different ways to provide feedback (Easy English, verbal, video, written)
- Take engagement activities into community spaces
- Clearly show how feedback has been used

### 4. IMPROVE WEBSITE AND DIGITAL ACCESSIBILITY

We will adopt a consistent Digital Accessibility Standard for all Council communications.

How this will be done:

- Regularly check our website meets accessibility standards
- Ensure key documents, videos, and news posts are accessible
- Use captions and Easy English where appropriate
- Publish access information for Council facilities and major events

### 5. SUPPORT AN INCLUSIVE COUNCIL WORKFORCE

We will include disability inclusion within Council's Workforce Strategy and HR policies.

How this will be done:

- Use inclusive recruitment processes
- Support flexible roles and reasonable workplace adjustments
- Provide processes for requesting accessibility supports within Council
- Provide inclusion training for staff and Elected Members

### 6. SUPPORT INCLUSIVE VOLUNTEERING IN OUR COMMUNITY

While not all Council's run their own volunteer programs, we will support disability inclusive volunteering across the community.

How this will be done:

- Promote inclusive volunteer opportunities
- Link people to training and support
- Assist with applications and forms
- Help Clubs and community groups to offer accessible volunteer roles and improve accessibility where possible

### 7. IMPROVE ACCESSIBILITY IN EMERGENCIES

We will integrate accessibility into our Emergency Management Frameworks.

How this will be done:

- Provide Easy English emergency information
- Use multiple ways to share emergency messages
- Review accessibility at emergency assembly areas
- Learn from past emergencies and improve future responses

### 8. WORK TOGETHER ACROSS THE REGION

We will continue working with our regional partners through our G3 Regional Collaboration Framework.

How this will be done:

- Share advice, tools, training, and data
- Advocate together on regional access issues
- Collaborate to deliver better outcomes for the Riverland
- Strengthen regional reporting and governance

## 9. CONTINUE EVERYDAY INCLUSION ACTIONS

We will continue adding practical actions into Council's everyday work, including:

- Easy English information kits for residents and visitors
- Compiling Accessibility Features information for community facilities
- Reviewing accessible toilets and amenities
- Providing support for community wellbeing initiatives



**DIVERSITY IS BEING INVITED  
TO THE PARTY; INCLUSION IS  
BEING ASKED TO DANCE. ”**

**— VERNA MYERS**

## IMPLEMENTATION

### HOW THE PLAN WILL BE DELIVERED

This Plan will be implemented across Riverland Councils through a coordinated and collaborative approach.

Responsible teams within each council will identify and deliver actions through annual work plans and budget processes. Disability access and inclusion will be embedded into day-to-day operations, planning and decision-making.

People with disability will be involved wherever feasible, including through consultation, feedback processes and participation in advisory or reference groups.

Progress will be monitored through:

- Annual reporting in line with State requirements
- Ongoing review through the G3 collaboration framework

The Plan's Action Table will be reviewed annually and updated as required to ensure it remains relevant, achievable and responsive to community feedback.

The detailed action table (Attachment One) outlines specific actions, timeframes, measures and responsibilities to support implementation of this Plan.

## ACKNOWLEDGMENTS

Riverland Councils acknowledge and thank the individuals, community members, organisations and stakeholders who contributed to the development of this Disability Access and Inclusion Plan.

We particularly acknowledge people with disability, their families and carers, whose lived experience, insights and feedback have directly shaped the priorities and actions outlined in this Plan.

We also recognise the contribution of community groups, service providers and advocacy

organisations who support inclusion across the Riverland and continue to work alongside councils to improve access and participation.

Riverland Councils acknowledge JFA Purple Orange for facilitating the consultation process and supporting the development of this Plan.

We are committed to continuing to work in partnership with our community to deliver meaningful and lasting improvements in access and inclusion across the region.

# GLOSSARY AND DEFINITIONS

This glossary explains key terms, abbreviations and phrases used in the Riverland Council's Disability Access and Inclusion Action Plan (DAIP). It is designed to help community members understand the language used throughout the plan.

## ACCESSIBILITY

How easy it is for everyone to use and enjoy places, services, information and activities. Accessibility includes physical access (such as ramps and bathrooms), communication, online information, and supportive attitudes.

## ACCESSIBLE EVENTS

Events that are planned so people of all abilities can attend and participate. This may include accessible venues, clear access information, accessible toilets, seating options, quieter spaces, hearing support, and recognition of the Companion Card.

## ACCESSIBILITY REFERENCE GROUP

Accessibility Reference Group refers to a structure for engaging people with lived experience, community representatives, and stakeholders to inform, advise, consult on, and co-design inclusive outcomes. This may include a standing regional reference group and/or as time-limited project or activity-based working groups, depending on purpose and need.

## ASSET MANAGEMENT PLANS (AMPS)

Council planning documents that guide how buildings, parks, facilities and infrastructure are maintained, upgraded and funded over time. For the Riverland councils, asset management planning helps ensure accessibility improvements are planned in a staged and sustainable way.

## AUSLAN

Australian Sign Language, used by many Deaf people in Australia.

## BLUEBAYS

A free South Australian mobile and web-based app that helps people find and share the locations of accessible (disability) parking spaces. The app provides information about the location, type, and features of disability parking bays in metropolitan and regional areas, and allows users to contribute updates to support accessibility and inclusion

## COMPANION CARD

A South Australian Government program that allows eligible people with disability who need a support person to attend events or venues without the support person having to pay extra.

## CAC

Connected and Active Communities is an Office for Recreation and Sport program delivered in partnership with Riverland Councils, supporting people of all ages and abilities to be physically active, socially connected, and engaged in community life through inclusive activities, facilities, events, and local partnerships

## COUNCIL-RUN AND COUNCIL SUPPORTED ACTIVITIES

Council-run activities are organised directly by one of the Riverland councils. Council supported activities are delivered by community groups or organisations that receive Council funding, sponsorship or in-kind support, such as venue hire or event services.

## **DAIP (DISABILITY ACCESS AND INCLUSION ACTION PLAN)**

A plan required under South Australian legislation that explains how councils will improve access and inclusion for people with disability. The Riverland Councils' DAIP is a shared plan that reflects local priorities while allowing each council to deliver actions relevant to its community.

### **DISABILITY**

A term covering a wide range of physical, sensory, intellectual, cognitive and psychosocial conditions. Disability may be permanent, temporary or episodic, and may be visible or not visible. Barriers in the environment or community often create disability.

### **EASY READ**

Easy Read is a format that makes information easier to understand by using plain language, short sentences, clear structure, and supporting images or symbols. It is designed to support people with intellectual disability, cognitive disability, low literacy, or anyone who benefits from clear and accessible communication.

### **EMERGENCY ASSEMBLY AREAS**

Designated locations where people gather during emergencies. In the Riverland context, accessible assembly areas consider mobility access, shade, communication needs and support for people who may need assistance.

### **FUNCTIONAL ACCESS REVIEW**

A practical, on-site review of how people actually experience and use a building or space. In Riverland councils, these reviews involve people with lived experience of disability identifying access barriers and suggesting

realistic improvements, beyond minimum building standards.

## **G3 (RIVERLAND COUNCILS COLLABORATION NETWORK)**

The G3 is the collaborative partnership between the three Riverland councils. It provides a forum for councils to work together on shared priorities, including disability access and inclusion. Through the G3, councils share knowledge, training, data, advocacy efforts and practical tools, allowing for more consistent and effective outcomes across the region.

### **INCLUSION**

Creating places, services and communities where everyone feels welcome, valued and able to participate.

### **LIVED EXPERIENCE**

Knowledge gained through personal experience. In this DAIP, lived experience refers to the insights of people with disability, carers, families and support workers who help councils understand real-world barriers and solutions.

### **PAVELY**

A free South Australian mobile app that helps people find, rate, and review the accessibility and inclusiveness of venues and places. The app uses community-shared information to support people with disability, access needs, and their supporters to plan visits with greater confidence and participation

### **REASONABLE ADJUSTMENTS**

Changes made to environments, policies or practices to remove barriers for people with disability. Examples include flexible work arrangements, modified equipment, additional time, or alternative ways of providing information.

## **REGIONAL ACCESS AND INCLUSION COLLABORATION FRAMEWORK**

A shared approach developed by the Riverland councils through the G3 collaboration to guide regional cooperation on disability access and inclusion, including advocacy, planning, training and reporting.

## **SENSORY CONSIDERATIONS**

Ways of reducing or managing sensory overload for people sensitive to noise, lighting, crowds or other sensory input, such as quieter spaces, clear signage and predictable environments.

## **SIMPLE ENGLISH**

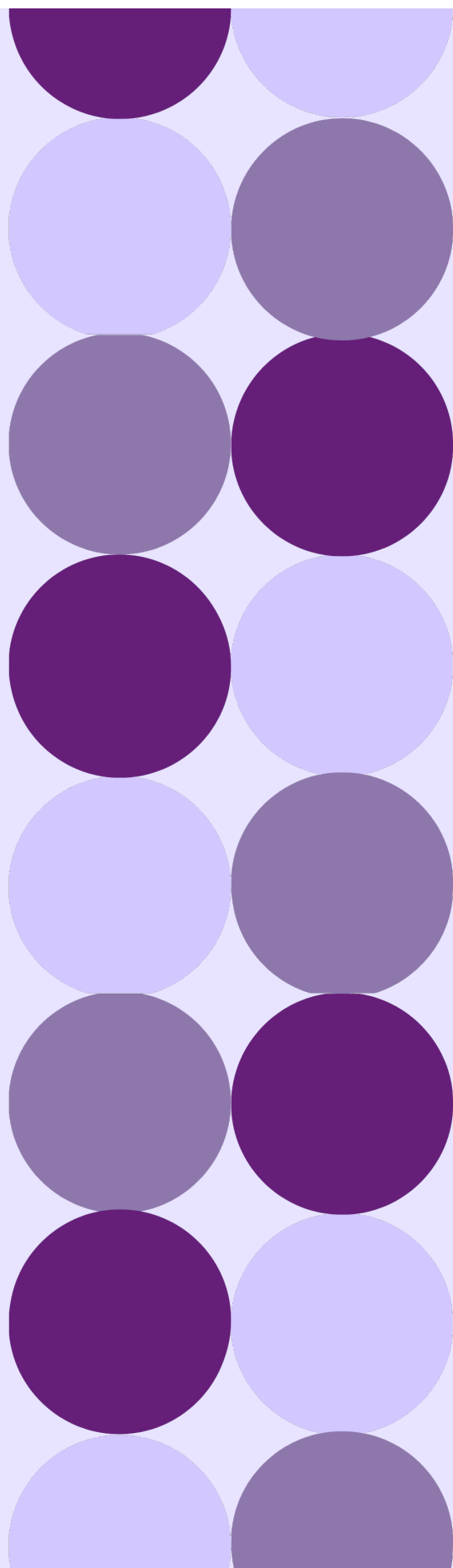
Simple English is the use of clear, straightforward language that avoids jargon, complex sentences, and unnecessary detail. It is designed to make information easy to read and understand for a broad audience, including people with low literacy, language barriers, or cognitive accessibility needs.

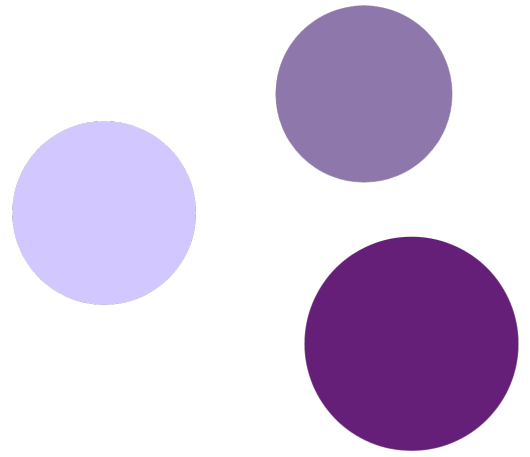
## **SUNFLOWER PROGRAM**

A voluntary program that uses a sunflower symbol to discreetly indicate that a person has a hidden disability and may need extra time, patience or support.

## **UNIVERSAL ACCESS**

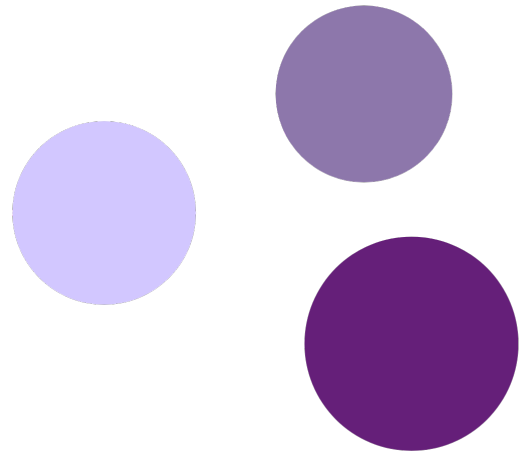
An approach to design and planning that aims to make places, services and information usable by as many people as possible, regardless of age or ability, without the need for specialised solutions.





# ATTACHMENT ONE

# DISABILITY ACCESS AND INCLUSION PLAN ACTIONS TABLE



## **STATE DOMAIN 1: INCLUSIVE ENVIRONMENTS AND COMMUNITIES**

**OUTCOME STATEMENT: A South Australia where all people with disability can participate as equal citizens and feel connected to their communities**

**OBJECTIVE: To influence community attitudes to remove discrimination and build a South Australian community that values difference and respects the contributions people with disability make to our communities. This includes ensuring the community itself is fully accessible**

|                                                                                                                                                    | Action                                                                                                                                                                                                                                                                                                                                                                                | State Plan Measure | Measure                                                                                                                                                                                                                                                                                                                                                                                     | Timeframe   | Responsibility                                                                                       |
|----------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|------------------------------------------------------------------------------------------------------|
| <b>Priority Area: Active participation</b>                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                       |                    |                                                                                                                                                                                                                                                                                                                                                                                             |             |                                                                                                      |
| Outcome: People with disability are active participants in accessible and inclusive communities.                                                   |                                                                                                                                                                                                                                                                                                                                                                                       |                    |                                                                                                                                                                                                                                                                                                                                                                                             |             |                                                                                                      |
| 1                                                                                                                                                  | Review the updated Accessible and Inclusive Community Events Toolkit from DHS to: <ul style="list-style-type: none"> <li>• identify gaps in current event practices and permit processes.</li> <li>• develop a suite of supporting documents such as, accessibility checklist for events and Access Guide Toolkit to embed access into everyday council</li> </ul>                    | 1.1.2              | [SA] Total number of inclusive and accessible events, both internal and external, with 50+ people following best practice event management principles. <ul style="list-style-type: none"> <li>• Accessible and Inclusive Checklist created</li> <li>• A&amp;I Checklist integrated into Community Events Toolkit</li> <li>• Permit register updated includes inclusive checklist</li> </ul> | End of 2027 | Event Teams<br>Permits Register                                                                      |
| 2                                                                                                                                                  | Investigate the development an events support kit to be shared across the councils which includes items such as: <ul style="list-style-type: none"> <li>• matting for grass/gravel</li> <li>• temporary ramps</li> <li>• signage for temporary parking controls (e.g. drop-off area, accessible parking area)</li> <li>• sensory support items (e.g. fidgets, quiet zone).</li> </ul> |                    | <ul style="list-style-type: none"> <li>• Proposal developed ready for budget consideration</li> <li>• Roll out plan for events support kit created</li> <li>• Shared and individual resources procured</li> <li>• Event Support Equipment Kit promoted, and usage register maintained</li> </ul>                                                                                            | End of 2028 | Event Teams<br>G3 Community Managers                                                                 |
| <b>Priority Area: Inclusive communities and attitudes</b>                                                                                          |                                                                                                                                                                                                                                                                                                                                                                                       |                    |                                                                                                                                                                                                                                                                                                                                                                                             |             |                                                                                                      |
| Outcome: People with disability are respected and included in their communities, where inclusive attitudes and behaviours and widely demonstrated. |                                                                                                                                                                                                                                                                                                                                                                                       |                    |                                                                                                                                                                                                                                                                                                                                                                                             |             |                                                                                                      |
| 3                                                                                                                                                  | Provide at least two free disability inclusion training opportunities (in-person and online) for community, event organisers, local clubs and associations.                                                                                                                                                                                                                           | 1.2.1              | [SA] Total number of initiatives undertaken to promote disability inclusion and improve community attitudes towards people with disability in the community.                                                                                                                                                                                                                                | End 2027    | G3 Community Managers<br>Community Development Team<br>CAC officer                                   |
| 4                                                                                                                                                  | In council training plans, prioritise training customer facing (e.g. front counter and library) staff in disability inclusion, alternative and augmentative communication.                                                                                                                                                                                                            |                    | Training delivered<br>Added to Staff training plan<br>Integrate into induction process                                                                                                                                                                                                                                                                                                      | End 2026    | HR – to include in training program<br>G3 community Managers – facilitation of shared implementation |

|   | Action                                                                                                                        | State Plan Measure | Measure                                                                                                                                                                     | Timeframe                  | Responsibility   |
|---|-------------------------------------------------------------------------------------------------------------------------------|--------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|------------------|
| 5 | Integrate Closing the Gap targets into Council governance, planning, and review processes that support Aboriginal engagement. | 1.2.3              | [SA] Total number of actions embedded in State authorities DAIPs working towards Closing the Gap targets.<br><br>Council planning processes include Closing the Gap targets | End of 2027<br><br>Ongoing | General Managers |

### Priority Area: Universal Design

Outcome: Everyone in South Australia can access and enjoy inclusive and accessible natural and built environments.

|    |                                                                                                                                                                                                                                                                                                                                                                                    |       |                                                                                                                                                                                                                          |                |                                      |
|----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|--------------------------------------|
| 6  | Review two Council buildings or facilities per council to better understand how people with disability use them. These reviews will involve people with lived experience and will help identify practical improvements. Priority issues will be planned for through Council's asset planning and funding processes                                                                 | 1.3.2 | [SA] Total number of public-facing government buildings, spaces, play spaces and infrastructure that are modified to improve accessibility and total number of new developments that incorporate Universal Design.       | Annual         | Infrastructure team                  |
| 7  | Ensure every asset management plan review and asset improvement includes consultation with an Accessibility Reference Group to identify key areas to improve and integrate access and inclusion considerations.                                                                                                                                                                    |       | Consultation undertaken for Asset Management Plan reviews Major Asset improvements included opportunities for consultation.                                                                                              | As required    | Infrastructure team                  |
| 8  | Work collaboratively to develop best-practice guiding principles that inform the design and construction of new pathways, ramps and car parks, ensuring accessibility outcomes go beyond the minimum requirements of the National Construction Code.                                                                                                                               |       | A Council Accessible Asset Management Best Practice Guide developed and implemented                                                                                                                                      | By end of 2027 | G3 Infrastructure Managers           |
| 9  | Review and update council facilities information online to include what accessibility is available such as hearing loops, lighting options and portable ramps.                                                                                                                                                                                                                     |       | Number of Council Facility Details updated                                                                                                                                                                               | Annually       | Communication and Community Managers |
| 10 | As part of the asset management cycle, identify one public playground/ recreation space per council to renew, in consultation with an Accessibility Reference Group, consider: <ul style="list-style-type: none"> <li>• wheelchair accessible play equipment</li> <li>• sensory equipment</li> <li>• shaded areas</li> <li>• accessible barbecue and picnic facilities.</li> </ul> | 1.3.3 | [SA] Proportion of recreation parks, riverfronts and playgrounds (within these areas) that are built or modified to include enhanced accessibility features.<br><br>Playground/space identified to renew with accessibly | End of 2027    | Infrastructure Management            |

|    | Action                                                                                                                                                              | State Plan Measure | Measure                                                         | Timeframe   | Responsibility        |
|----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|-----------------------------------------------------------------|-------------|-----------------------|
| 11 | Work collaboratively with the Riverland Special School to design and create a project roll out communication boards across identified playgrounds in the Riverland. |                    | Communication Boards Designed<br>Communication Boards Installed | End of 2027 | G3 Community Managers |

### Priority Area: Accessible facilities

Outcome: People with disability can access public toilet facilities that meet their needs when out in the community.

|    |                                                                                                                                                                                                                                                                                                                 |       |                                                                                                                                                                                                        |                                     |                                        |
|----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|----------------------------------------|
| 12 | Develop a review of all public bathrooms in the Riverland including to:<br>• identify how many accessible (to current code) bathrooms and Changing Places exist across the region<br>• identify non/accessible bathrooms that no longer meet code and consider their upgrade as part of asset management plans. | 1.4.1 | [SA] Proportion of public toilet facilities across South Australia that meet accessibility standards and/or a designated Changing Places facility.<br><br>Review undertaken<br><br>Asset plans updated | End 2028                            | Infrastructure team                    |
| 13 | Create a roll out plan for sanitary bins in all priority public toilets, regardless of gender, for continence support.                                                                                                                                                                                          |       | Sanitary Bin roll out plan developed<br><br>Bins installed                                                                                                                                             | By June 2028<br><br>By end of 2028. | Infrastructure and contractor managers |
| 14 | Annually update the public toilets register and Changing Places websites, along with information on council websites and commonly used map facilities such as Google.                                                                                                                                           |       | Website updated annually                                                                                                                                                                               | Annually                            | Tourism and information teams          |

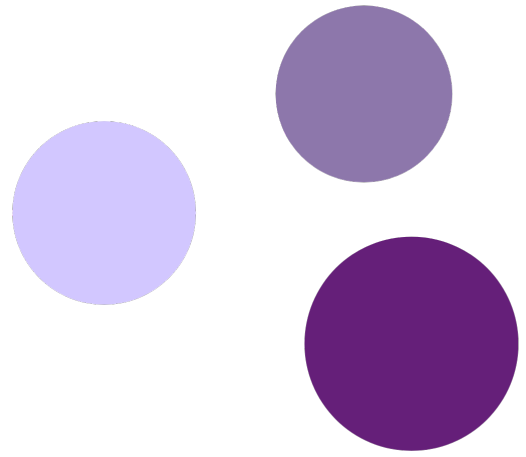
### Priority Area: Communications and information

Outcome: People with disability can find the information they need in the format(s) they need it in.

|    |                                                                                                                                                                                                                                                                               |       |                                                                                                                                                                                                                                                       |                 |                                       |
|----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|---------------------------------------|
| 15 | Review opportunities to:<br>• Improve the accessibility of Council websites to meet recognised international web accessibility standards (WCAG Level AA or higher)<br>• implement website tracking processes to understand how accessibility website features are being used. | 1.5.1 | [SA] Total number of resources or materials that have been developed in accessible formats. For example, websites progress toward meeting WCAG 2.2 level standards, tracking to understand level of accessibility features used and Easy Read Guides. | End of 2027     | Communications Managers               |
| 16 | Develop and publish access guides for identified council buildings, facilities and major events. Make these available online and in hard copy.                                                                                                                                |       | 4 guides per council published                                                                                                                                                                                                                        | End of the plan | Community Development and Events Team |

|                                                                                                                                                                            | Action                                                                                                                                                                                                    | State Plan Measure | Measure                                                                                                                                                                                                               | Timeframe                            | Responsibility                                  |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------|-------------------------------------------------|
| 17                                                                                                                                                                         | Train identified staff in Easy Read and/or easy English, writing images descriptions and inserting subtitles on videos.                                                                                   |                    | Training Completed                                                                                                                                                                                                    | End of 2026                          | Communications Managers                         |
| 18                                                                                                                                                                         | Undertake a review of Council meeting processes to identify and implement improvements that support universal design and inclusive engagement, where practicable.                                         | 1.5.2              | [SA] Total number of Auslan, assistive listening devices, and augmentative and alternative communication services provided to meet support needs, including at emergency presentations.                               | End 2026                             | Executive Assistants/ICT Managers               |
| 19                                                                                                                                                                         | Ensure instruction manuals and information for each assistive technology (i.e. hearing loop) is available at their venues, online and via phone call to staff.                                            |                    | Manuals available                                                                                                                                                                                                     | End of 2026                          | ICT Managers                                    |
| <b>Priority Area: Transportation</b><br>Outcome: People with disability can get to where they need to go safely.                                                           |                                                                                                                                                                                                           |                    |                                                                                                                                                                                                                       |                                      |                                                 |
| 20                                                                                                                                                                         | The G3 to advocate to the State Government for improvements to integrated transport (public transport, community transport, dial a ride, accessible taxis) within and between townships in the Riverland. | 1.6.1              | Communication with the State Government departments [SA] Proportion of people with disability who can use all forms of public transport with no difficulty. (ADS responsibility)                                      | Ongoing                              | CEOs/Mayors                                     |
| 21                                                                                                                                                                         | Research best practice models of passenger networks.                                                                                                                                                      |                    | Research Report Tabled                                                                                                                                                                                                | End of 2028                          | General Managers - Community                    |
| 22                                                                                                                                                                         | As part of the councils' role as a connector between public and services, ensure community-facing staff know what accessible transport options exist in the region.                                       |                    | Information Shared                                                                                                                                                                                                    | 2028                                 | Corporate and Community Managers                |
| <b>Priority Area: Collaboration, consultation and innovation</b><br>Outcome: People with disability are actively involved in government decisions that affect their lives. |                                                                                                                                                                                                           |                    |                                                                                                                                                                                                                       |                                      |                                                 |
| 23                                                                                                                                                                         | Update public consultation processes during the next review period to be more inclusive with changes such as multiple methods of feedback (e.g. written, video, verbal, images, in-person)                | 1.7.1              | Consultation Processes Updated [SA] Total number of public consultations that included and sought input from people with disability, including engagement with Aboriginal Community Controlled Organisations (ACCOs). | Ongoing through the life of the plan | Communication Managers<br>Community Development |

|    | Action                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | State Plan Measure | Measure                                                                                                                                                           | Timeframe                                        | Responsibility                                  |
|----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------|-------------------------------------------------|
| 24 | Support the establishment of a Regional Accessibility Reference Group to provide a platform for Council, Service Provider and community collaboration and information sharing. Ensure the group has: <ul style="list-style-type: none"> <li>• a clear terms of reference</li> <li>• defining feedback mechanisms or project-based input</li> <li>• a regular meeting schedule</li> <li>• provides the opportunity for open membership or consultation process with existing groups, organisations and individuals</li> <li>• represents a broad range of disability/ support need types to ensure perspectives are embedded in the group</li> <li>• has equitable representation from across the Riverland.</li> </ul> |                    | Regional Reference Group established<br><br>Number of Collaborative Activities undertaken<br><br>A diverse representation is involved in collaborative activities | By the end of 2026<br><br>Ongoing<br><br>Ongoing | Community Managers<br><br>All levels of Council |
| 25 | Identify the Council role that is the key contact for the community to raise accessibility and inclusion information and concerns.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                    | Role identified and published                                                                                                                                     | June 2026                                        | Community Development Managers                  |



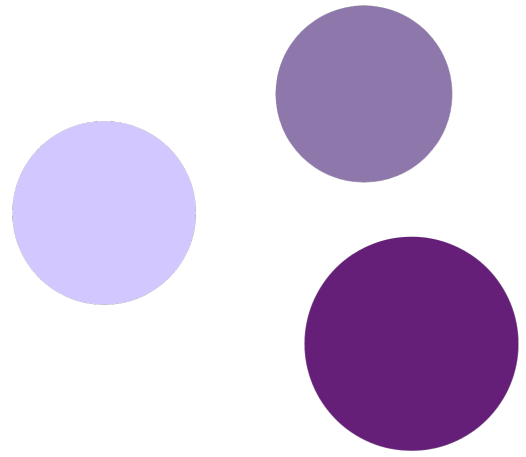
## **STATE DOMAIN 2: EDUCATION AND EMPLOYMENT**

**OUTCOME STATEMENT: A South Australia where all people with disability benefit from inclusive educational experiences, equitable employment opportunities and financial security**

**OBJECTIVE: To ensure equal opportunity to learning and earning is achieved by addressing the barriers and obstacles people with disability of all ages continue to face at all levels of the education and employment experience**

|                                                                                                                   | Action                                                                                                                                                                                                                                                                                                                                                  | State Plan Measure | Measure                                                                                                                                                                                  | Timeframe                     | Responsibility                 |
|-------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|--------------------------------|
| <b>Priority Area: Targeted transitional supports</b>                                                              |                                                                                                                                                                                                                                                                                                                                                         |                    |                                                                                                                                                                                          |                               |                                |
| Outcome: People with disability have supportive environments to learn, grow and transition throughout their life. |                                                                                                                                                                                                                                                                                                                                                         |                    |                                                                                                                                                                                          |                               |                                |
| 26                                                                                                                | For councils that manage volunteer programs, review existing volunteer roles and opportunities to develop a clear and consistent understanding of role types and participation options.<br><br>Explore opportunities to strengthen inclusive volunteer pathways that support skills development and, where appropriate, provide pathways to employment. | 2.3.5              | [SA] Total number of initiatives taken to encourage people with disability to volunteer.                                                                                                 | 2027                          | HR/ Volunteer Coordinators     |
| 27                                                                                                                | Continue to provide form-filling support for volunteer and other applications, through the libraries, service hubs and council offices.                                                                                                                                                                                                                 |                    | Number of supports provided                                                                                                                                                              | Ongoing                       | Customer Facing Staff          |
| 28                                                                                                                | Promote volunteer opportunities, to local families, groups and organisations, via Volunteering SA&NT local outreach and the Volunteering SA&NT volunteer matching process.                                                                                                                                                                              |                    | Number of promotions and shared content                                                                                                                                                  | Ongoing                       | Community Development Managers |
| <b>Priority Area: Access to employment opportunities</b>                                                          |                                                                                                                                                                                                                                                                                                                                                         |                    |                                                                                                                                                                                          |                               |                                |
| Outcome: People with disability have opportunities to achieve, develop and succeed in their chosen fields.        |                                                                                                                                                                                                                                                                                                                                                         |                    |                                                                                                                                                                                          |                               |                                |
| 29                                                                                                                | Investigate opportunities for inclusive recruitment training for council HR staff and senior management team.                                                                                                                                                                                                                                           |                    | Training completed                                                                                                                                                                       | By mid 2027                   | HR staff                       |
| 30                                                                                                                | In consultation with an Accessibility Reference Group, review and strengthen the standard disability inclusion statement used in Council recruitment advertising to ensure it reflects best-practice inclusive employment principles.                                                                                                                   | 2.4.2              | [SA] Total number of organisational changes adopted to improve inclusive recruitment for people with disability. For example, tailoring roles to fit individuals and employer incentives | By end of 2027                | HR staff                       |
| 31                                                                                                                | Review and simplify the job application process for council roles, with clearer descriptions of roles.<br><br>Consider expanding recruitment beyond online-only advertising<br><br>Explore partnerships with service providers and networks where possible to create accessible career pathways                                                         |                    | Review undertaken<br><br>Number of job roles that are advertised in an assessable process<br><br>Number of accessible career initiatives created.                                        | By end of 2027<br><br>Ongoing | HR staff                       |

|                                                                                                                                      | Action                                                                                                                                                                                                                                                                                                                                                                                  | State Plan Measure | Measure                                                                                                                                                                                                                                                                                                             | Timeframe                  | Responsibility                                       |
|--------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|------------------------------------------------------|
| <b>Priority Area: Inclusive working environments</b>                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                         |                    |                                                                                                                                                                                                                                                                                                                     |                            |                                                      |
| Outcome: People with disability have access to supportive places to earn.                                                            |                                                                                                                                                                                                                                                                                                                                                                                         |                    |                                                                                                                                                                                                                                                                                                                     |                            |                                                      |
| 32                                                                                                                                   | Improve accessibility and inclusion of council workplaces:<br>• remind staff of available workplace adjustments and who to talk to about access needs<br>• engage when required work with local professionals, such as occupational therapists, to address identified workplace access gaps.                                                                                            | 2.5.1              | [SA] Total number of workplace practices implemented to support people with disability to have equal opportunities for growth and success, including support to remain in employment. For example, outcome-based employment.<br><br>Inclusive workplace process Implemented                                         | By end 2027<br><br>Ongoing | WHS Managers                                         |
| 33                                                                                                                                   | Integrate disability inclusion training into existing training plans for all staff and elected members, and induction processes for future staff and elected members.                                                                                                                                                                                                                   |                    | Training Plans include scheduled Disability Training                                                                                                                                                                                                                                                                | Mid 2027                   | WHS Managers/HR and training schedule                |
| 34                                                                                                                                   | Create a process for elected members to disclose their own access needs if they choose.                                                                                                                                                                                                                                                                                                 |                    | Process implemented                                                                                                                                                                                                                                                                                                 | Ongoing                    | Executive/HR                                         |
| <b>Priority Area: Data and reporting</b>                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                         |                    |                                                                                                                                                                                                                                                                                                                     |                            |                                                      |
| Outcome: People with disability benefit from state authorities working to improve disability data at both state and national levels. |                                                                                                                                                                                                                                                                                                                                                                                         |                    |                                                                                                                                                                                                                                                                                                                     |                            |                                                      |
| 35                                                                                                                                   | Review opportunities to improve data collection methods about the disability access needs of our local community.                                                                                                                                                                                                                                                                       | 2.6.2              | [SA] Proportion of State Government agencies enhancing their data collection and reporting systems.                                                                                                                                                                                                                 | 2027                       | Records Managers                                     |
| 36                                                                                                                                   | Undertake a review of Council accessibility data collection systems to strengthen internal data practices and external information sharing.<br><br>Develop recommendations to improve consistency, purpose clarity and secure data management, and assess the role of accessibility information platforms such as Pavely or BlueBays, in supporting community access and participation. |                    | Review of current accessibility data collection practices completed<br><br>Recommendations document developed and endorsed, outlining improved internal and external data collection approaches<br><br>Assessment completed for the use and support of suitable accessibility information platforms and mobile apps | 2028                       | Records Managers<br><br>Information Systems Managers |



## **STATE DOMAIN 3: PERSONAL AND COMMUNITY SUPPORT**

**OUTCOME STATEMENT: A South Australia where people with disability can access quality, tailored personal and community supports addressing their individual needs**

**OBJECTIVE: To build a service system in South Australia that takes a person-centered approach that recognises the contributions and potential of all people with disability**

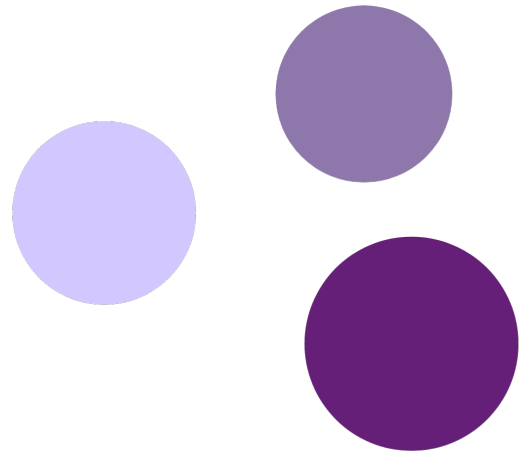
|                                                                                                                                   | Action                                                                                                                                                                                                                                                                                                                                                                                                                    | State Plan Measure | Measure                                                                                                                                                                                                                                                                                                                                                              | Timeframe | Responsibility                      |
|-----------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|-------------------------------------|
| <b>Priority Area: Accessibility</b>                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                           |                    |                                                                                                                                                                                                                                                                                                                                                                      |           |                                     |
| Outcome: People with disability can easily access community supports and services.                                                |                                                                                                                                                                                                                                                                                                                                                                                                                           |                    |                                                                                                                                                                                                                                                                                                                                                                      |           |                                     |
| 37                                                                                                                                | Position Council as a community connector by actively supporting disability inclusion and participation through information sharing, partnerships and collaboration, supporting inclusive events and programs, and creating opportunities for ongoing collaboration and dialogue                                                                                                                                          | 3.1.1              | <p>[SA] Total number of initiatives and improvements made to connect people with disability to community supports and services wherever they present.</p> <p>Number of providers and stakeholders actively engaged</p> <p>Number of inter-agency or provider collaboration activities supported</p> <p>Number of inclusive events supported by Council resources</p> | Ongoing   | Community Development Managers      |
| <b>Priority Area: Information sharing</b>                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                           |                    |                                                                                                                                                                                                                                                                                                                                                                      |           |                                     |
| Outcome: People with disability receive more coordinated and effective support when services work together and share information. |                                                                                                                                                                                                                                                                                                                                                                                                                           |                    |                                                                                                                                                                                                                                                                                                                                                                      |           |                                     |
| 38                                                                                                                                | <p>Councils will implement a shared data collection and register system to capture feedback and issues raised through Access and Inclusion meetings, community engagement activities and programs.</p> <p>This information will be reviewed collaboratively through G3 Managers and used to support inter-agency discussions, advocacy and joint initiatives with external service providers and government partners.</p> | 3.3.1              | <p>[SA] Total number of inter-agency meetings and initiatives to support the implementation of the State Plan and DAIPs.</p> <p>G3-led data collection and sharing processes in place to support inter-agency meetings, advocacy and initiatives that improve access and inclusion outcomes.</p>                                                                     | Ongoing   | G3 Executive and Community Managers |
| 39                                                                                                                                | Council services and public facilities, such as libraries and civic centres, will provide information packs with local and regional service information, including key resources available in Easy Read formats.                                                                                                                                                                                                          |                    | Development of easy read suite of information documents                                                                                                                                                                                                                                                                                                              | 2028      | Community Teams                     |

| Action | State Plan Measure | Measure | Timeframe | Responsibility |
|--------|--------------------|---------|-----------|----------------|
|--------|--------------------|---------|-----------|----------------|

### Priority Area : Programs

Outcome: Government-funded programs and services include disability-specific provisions to enable full and equal participation.

|    |                                                                                                                                                                                                                                                                                                                                                                                   |       |                                                                                                                                                                                                                                                                                 |          |                                                                               |
|----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|-------------------------------------------------------------------------------|
| 40 | <p>Promote Council grants directly to people with disability and disability support services, encouraging applications that improve access, inclusion, recreation and preventative health.</p> <p>Review Council grant guidelines and application processes to ensure they are accessible and clearly support projects that deliver disability access and inclusion outcomes.</p> | 3.5.1 | <p>[SA] Proportion of funding and number of grants distributed to enhance disability inclusion.</p> <p>People with disability and support services know about Council grants and can apply.</p> <p>Council grants are accessible and support disability-inclusive projects.</p> | Annually | <p>Community Managers</p> <p>Preventive Health Officer</p> <p>CAC Officer</p> |
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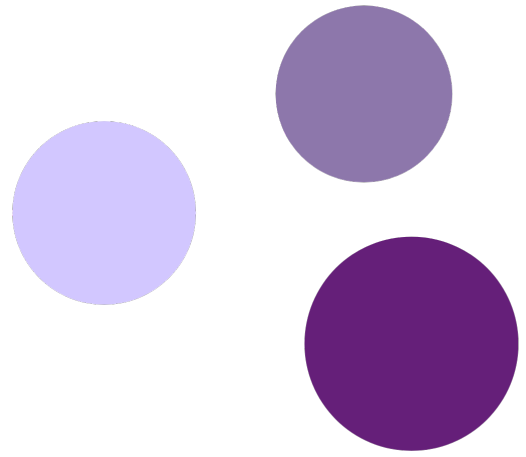


## STATE DOMAIN 4: HEALTH AND WELLBEING

**OUTCOME STATEMENT:** A South Australia where all people with disability can attain the highest possible health and wellbeing outcomes throughout their lives

**OBJECTIVE:** To have a well-connected health and mental health sector that is easy to access, navigate and interact with for all people with disability

| Action                                                                                                                                                                                                                                                                                                                               | State Plan Measure                                                                                                                                                                                                                 | Measure                                                                                                                                                                                                             | Timeframe    | Responsibility                    |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|-----------------------------------|
| <b>Priority Area: Recreation and leisure participation opportunities</b><br>Outcome: People with disability can participate in recreation and leisure programs that are inclusive and available for a broad range of intersectionality and diversity of disability, recognising that it is important that these are offered locally. |                                                                                                                                                                                                                                    |                                                                                                                                                                                                                     |              |                                   |
| 41                                                                                                                                                                                                                                                                                                                                   | Identify and share resources that can support community clubs and associations that contribute to the health and well-being of the disability community. For example, accessible venues, equipment, toolkits or information packs. | Resources identified and made available to disability-inclusive community clubs and associations<br><br>Number of clubs or groups supported through access to Council facilities, storage, equipment or information | 2027 onwards | CAC Officer<br>Community Managers |
| 42                                                                                                                                                                                                                                                                                                                                   | Support the implementation and success of programs that encourage participation in sport, recreation and leisure activities such as the Sports Equipment Library and Disability Sports Academy                                     | Number of inclusive sport, recreation or leisure programs supported<br><br>Participation levels achieved or programs delivered                                                                                      | Ongoing      | CAC Officer<br>Community Managers |



## **STATE DOMAIN 5: SAFETY, RIGHTS AND JUSTICE**

**OUTCOME STATEMENT:** A South Australia where all people with disability feel safe, have their rights upheld and have full and equal protection before the law

**OBJECTIVE:** To improve the safety and overall experience of people with disability coming into contact with our emergency services, criminal justice and civil law systems

| Action                                                                                                          |                                                                                                                | State Plan Measure | Measure                                                                                             | Timeframe      | Responsibility                                |
|-----------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|--------------------|-----------------------------------------------------------------------------------------------------|----------------|-----------------------------------------------|
| <b>Priority Area: Responding to emergencies</b>                                                                 |                                                                                                                |                    |                                                                                                     |                |                                               |
| Outcome: People with disability are kept safe during emergencies, with their needs planned for and prioritised. |                                                                                                                |                    |                                                                                                     |                |                                               |
| 43                                                                                                              | Identify and release Simple English and Easy Read versions of key Council publicly facing emergency documents. | 5.2.1              | [SA] Total number of emergency response resources and systems developed for people with disability. | By end of 2027 | Communications and Emergency Management Teams |



**Renmark Paranga  
Council**



District Council of  
**Loxton  
Waikerie**

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